



## **VET MENTOR AI**

**VET MENTOR AI** is a cutting-edge tool and user platform that streamlines the disability benefits application process for our American veterans.

We leverage AI technology to unburden applicants from an avoidable, drawn-out process of preparing, proofing, filing, and managing a claim for benefits.

From report generation to final claim submission, we revolutionize the historic 75% rejection rate on initial claims to produce a clear and secure path to a now 86% probability of approval the first time.

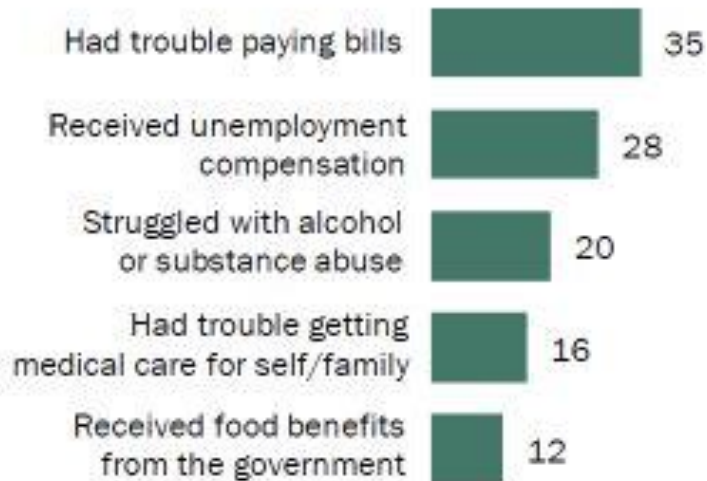
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[www.VetMentorAI.com](http://www.VetMentorAI.com)



## About a third of veterans say they had trouble paying bills after leaving military

% of veterans saying, in the first few years after they left the military, they ...



Source: Survey of U.S. veterans conducted May 14-June 3, 2019. "The Imprints of War in the Post-9/11 Era"

## WHAT IS CONTRIBUTING TO THE INCREASE IN HOMELESSNESS AMONG VETERANS?



1. Difficulties transitioning from active duty to civilian life



2. Gaps in mental health support



3. Navigating VA bureaucracy for access to benefits



4. Legal difficulties



5. Service-related disabilities



6. The growing disparity between housing costs and income



7. Substance abuse

*Financial difficulties create a disconnect between in-service benefits vets receive versus civilian, post-deployment realities.*



# American Veterans: Unnecessary Suffering That's Costing Everyone

THE  
SITUATION

- ⇒ **Delayed anger** is one root cause of economic difficulties.
- ⇒ Non-Hispanic black, gay, lesbian or bisexual, those lacking a college degree, in a pay grade, or received a general/other than honorable discharge – had an **increased risk for homelessness**.

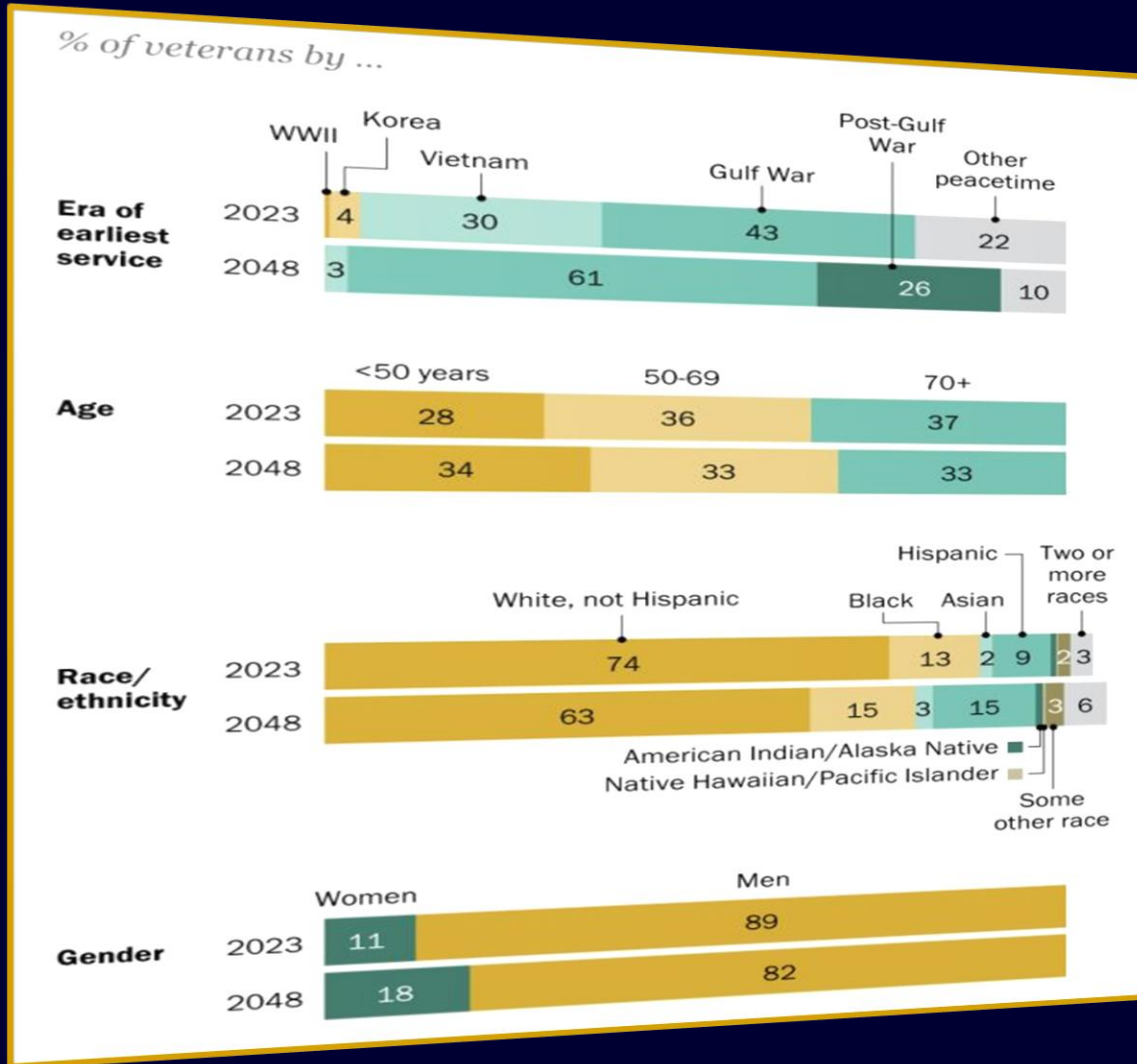
- Unemployment rate for 9-11 vets has averaged **twice the rate for non-veterans** of the same age.
- **1 out of every 5 veterans** between 2001-08 experienced unemployment returning to civilian life.
- Single combat experience: **21% more likely to have serious financial problems**.
- Multiple combat experience: **43% more likely to face the same**.
- **2% of vets were homeless** between 2001-16.
- **47% of vets with problematic anger** were likely to have financial problems (e.g., bankruptcy).





- ✓ **Women vets from Iraq and Afghanistan:** higher need for mental health care compared to other wars.
- ✓ **More likely than male veterans** to assume that they are not entitled to, or eligible for, mental health services.
- ✓ **More women, parents** of young children, **reserve** and **National Guard** served in Iraq and Afghanistan.
- ✓ They are **younger, more diverse**, and have **a wider range** of family backgrounds.
- ✓ Often **served longer deployments**, shorter intervals.

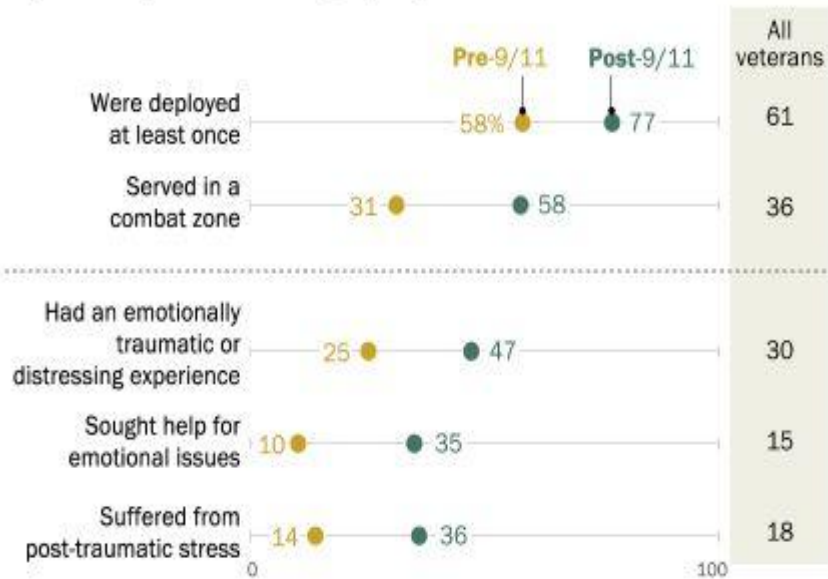




- Women vets increased to **11%** of the **2023** total; will be **18%** or from **2** to **2.2** million by **2048**.
- **Women vets** from Iraq-Afghanistan have a **higher need for mental health care**.
- Male vets will drop from **16.2** to under **10** million by **2048**.
- By **2048**, **Gulf War-era** vets will **comprise the majority**.
- **28%** of veterans are **younger than 50**; by **2048** – **34%**.
- **Non-Hispanic White** vets to drop from **74%** to **63%**.
- **Share of Hispanic vets** to double from **9%** to **15%**.
- **Share of Black vets** to increase from **13%** to **15%**.

## Post-9/11 veterans more likely to have been deployed, seen combat, experienced emotional trauma

% of veterans from each era saying they ...



Source: Survey of U.S. veterans conducted May 14-June 3, 2019.  
"The American Veteran Experience and the Post-9/11 Generation"

- ⇒ Vets returning home often have a **complex and varied** experience.
- ⇒ **Needs peak** several decades after service.
- ⇒ Suffer from **mental health issues, physical injuries, lack of community support**.
  - ✓ PTSD (Post Traumatic Stress Disorder)
  - ✓ Depression
  - ✓ Anxiety
  - ✓ Alcohol and other substance abuse
  - ✓ Suicidal ideation
  - ✓ Delayed affects from sexual trauma, such as harassment and assault (women and men)

## Getting to Medical Facilities is Difficult

*Inconvenient location.*

*No transportation.*

*Requires time off from work.*

*Fear discrimination (mental health stigma).*

*Worry their disability/situation could cost them their career/work, custody of their children, or loss of benefits.*

*Worry about access to treatment that's fit due to racial, ethnic, sexual minority, or homelessness factors.*

⇒ Many vets don't know how to apply, are unsure of their eligibility, or are unaware of the benefits available.



## VA adds to vets' difficulty in applying for benefits:

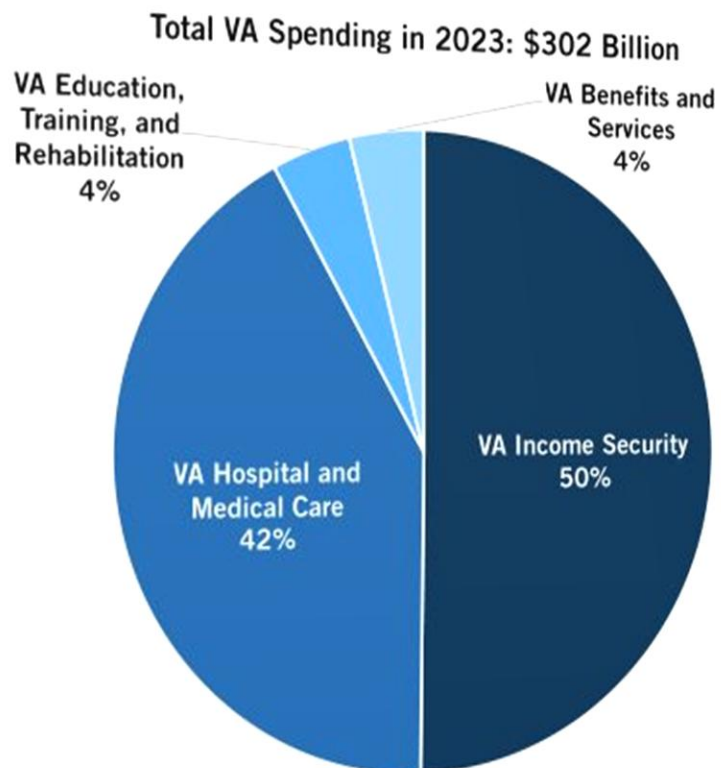
- ▶ Backlog; often **behind on processing claims**.
- ▶ Vets are competing for **limited resources**.
- ▶ Average wait time for a decision is **4 months** (2024 **155.5** days).
- ▶ Some vets **wait up to a year** involving 10-20 live meetings.
- ▶ Out-of-pocket costs **up to \$20,000**.

# Total Serviceable Market: Widely Diverse Customer Base Multiple Needs Touchpoints Over Full Spectrum Lifecycle

THE  
OPPORTUNITY



## Income security and healthcare are the VA's largest programs



SOURCE: Office of Management and Budget, *Budget of the United States Government: Fiscal Year 2025*, March 2024.  
NOTE: Income security includes disability compensation and pensions. Benefits and services include life insurance, traumatic injury insurance, and death benefits to cover burial expenses.  
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**\$12.8 billion** market for **core opportunity**.

**\$3.02 billion** market for **secondary opportunity** (education and training).

**Majority need full spectrum episode of care** – prevention, diagnostics, treatment, rehabilitation, education, counseling, and community support.

65-year-old American presents **3-5** health issues; a **Vietnam vet has 9-12**.

About **half of all vets are currently enrolled** in VA healthcare.



# Total Serviceable Market: Widely Diverse Customer Base Multiple Needs Touchpoints Over Full Spectrum Lifecycle

THE  
OPPORTUNITY

**18 million+** disability benefit-eligible vets in U.S.

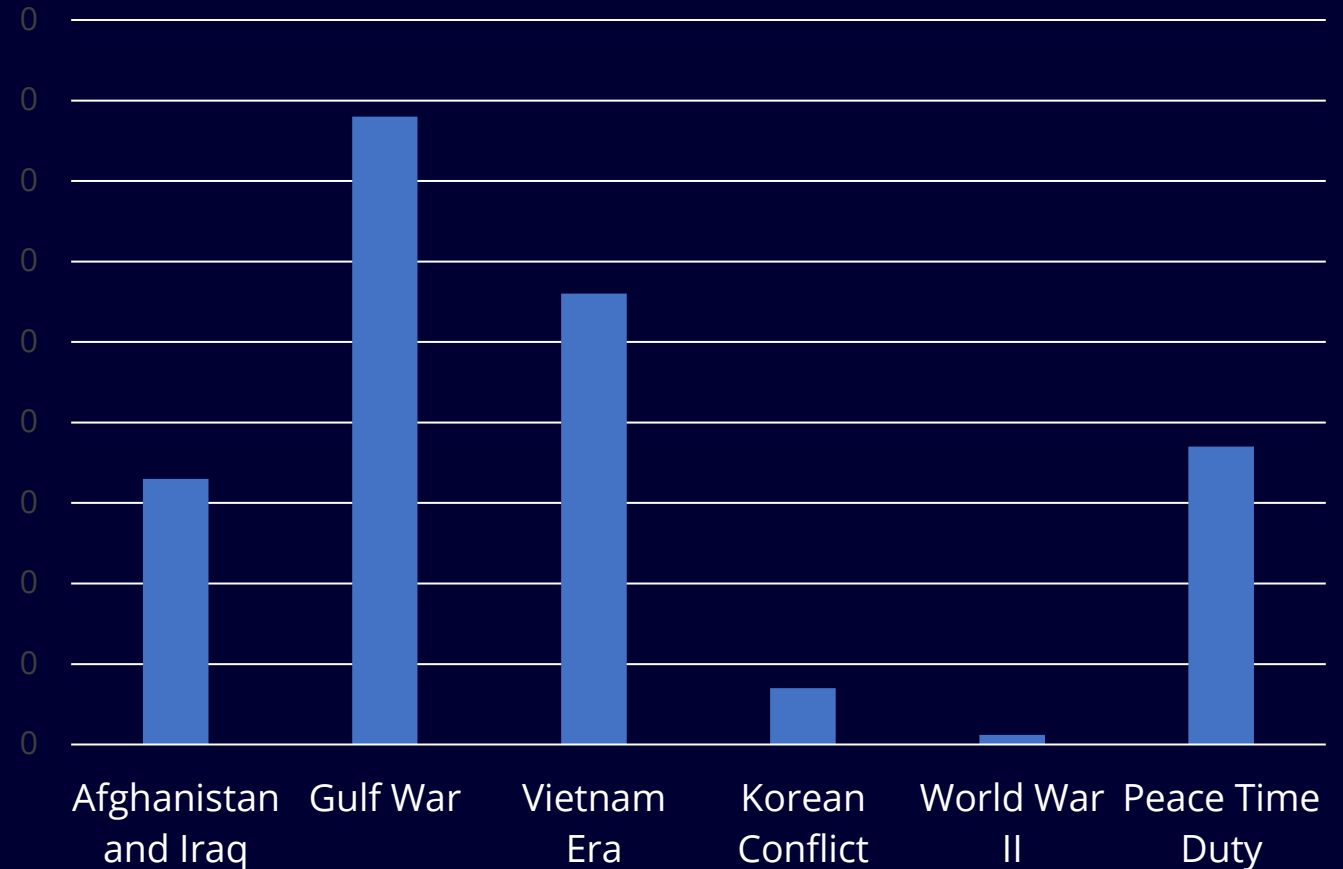
**200,000** transition to civilian life per year.

**1 million** claims pending (average per year).

Some **4 million** impacted by toxic exposures.

Most veterans file **3 to 5 claims** in a lifetime.

Total of Veterans Alive in U.S. by Conflict (In Millions)



1

- ⇒ Year-to-year average for **disability claim rejections** – **30%**.
- ⇒ Average for **rejection of initial claims** – about **75%**.
- ⇒ VA initially **denies 6-7 out of every 10 disability claims** (**38.9%** success rate).
- ⇒ Appeals must be filed within a year from denial.

2

- VA claims **raters reject first-time claims** due to:
  - ✓ Doctor's report, medical test results, or **C&P claim exam**.
  - ✓ Other sourced info (federal agencies).
  - ✓ Claim complexity (more applications, multiple disabilities per claim.)
  - ✓ **Non-compliance with deadlines**; failing to meet **eligibility status**.
  - ✓ Using the **wrong VA form**.

3

- Limited pool of qualified sources legally authorized to help vets:
  - ✓ VA employees and those in individual states.
  - ✓ Authorized reps of Veterans Service Organizations ( VFW, American Legion).
  - ✓ VA accredited attorneys licensed in vet's home state.



# How It Works: Transforming Our Veterans' Lives One Claim at a Time

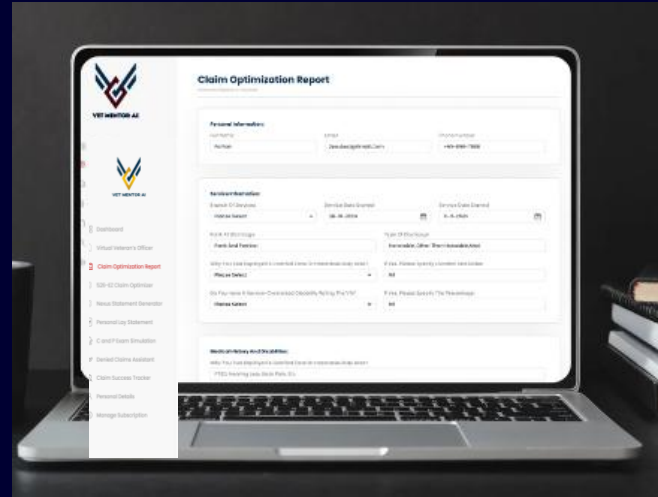
THE SOLUTION

## Software As a Service



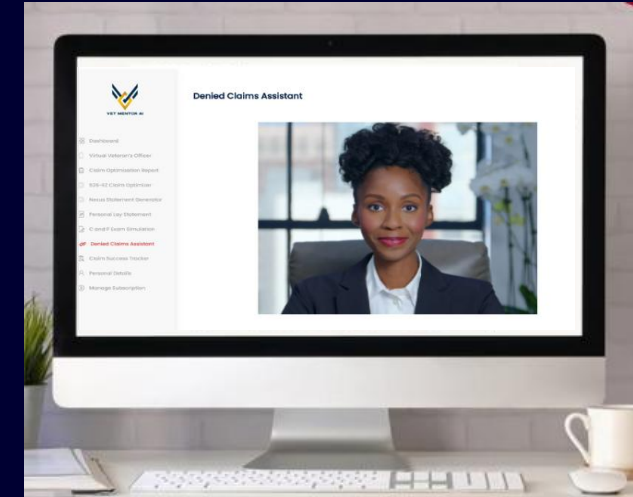
- Nexus Statement Generator
- Personal Statement Generator

## Tailor-Made AI Evaluation System



- AI Claim Optimizer
- Virtual Veteran Support Officer

## Tools for Vets to Claim What's Rightfully Earned



- C&P Medical Exam Simulation
- Suicidal Ideation Detector (SID)
- Denied Claims Assistant

- Web and Mobile Applications.
- Developed with the highest industry standards for data encryption at rest and in transit, including being HIPAA compliant.
- **'Medical grade' standard in mitigating AI hallucination; F1 scoring of 99.7.**
- **Reverses the existing 75% rejection rate to an 86% probability of success** for the first submission on a claim.



## C&P Medical Exam Simulation

Leads the user in each step of the assessment sequence.

Queries vets in a way they understand.

Has them indicate where they are experiencing pain.

Enables the vet to describe everything in their words.

An embedded interactive avatar features the only AI-driven **Suicidal Ideation Detector (SID)**.



## AI Claim Optimizer

Low-tech easy; highly intuitive.

Enables smooth navigation through each step.

Prevents triggering frustration, confusion, or impatience.

Rates a completed claim against VA scale (0-10); IDs missing info needed to reach success rating of 8.



## Nexus Statement Generator

Creates an exact document based on a specific medical and service incident history.

Enables an easier and more comprehensive review of a patient's diagnosis and what's required to align their claim.

Alleviates doctors of the 'heavy lifting' involved with bureaucratic processes.

Produces a finished application that's ready for printing and signature.



## Personal Statement Generator

Ensures the statement is critically accurate.

Helps the vet convey the full extent to which the disability has impacted their life.

Closes any loopholes or gaps in the communication regarding personal impact to produce the strongest submission.

## Virtual Veteran Officer

Enhances veterans' ability to tell their story with confidence and clarity.

Uses a personalized assessment process tailored to each vet's circumstances.

Engages with plain, relatable language to make the vet feel heard and understood.

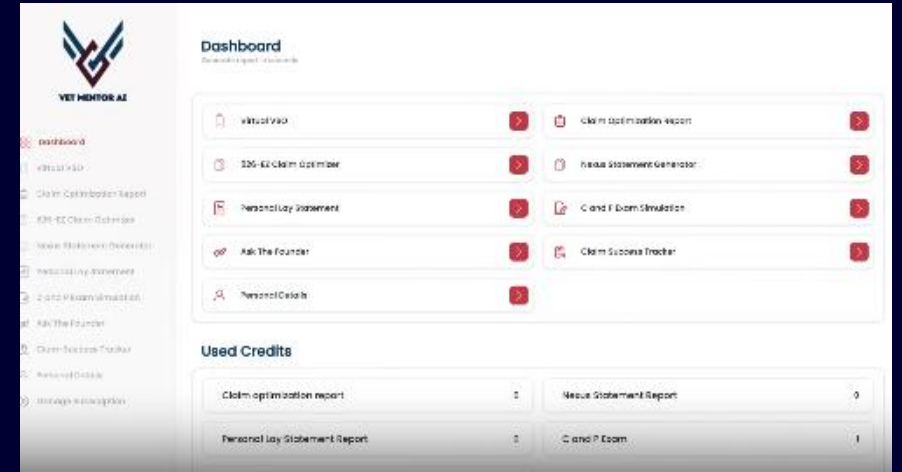
Enables detailed descriptions of pain points and experiences in the vet's own words.

## Denied Claims Advisor

Breaks down the reasons for denial into simple, understandable terms.

Guides step-by-step through the issues, the fixing of errors, and the strengthening for resubmission.

Supports the refiling with improved documentation and strategies tailored to the vet's specific case.



## 526 EZ Form Optimizer

Ensures every statement is clear, accurate and impactful, eliminating misinterpretation.

Helps the vet communicate their full disabilities and daily impact.

Identifies and closes gaps in personal statements for a compelling case that resonates with VA decision-makers.



## Claims Success Tracker

Low-tech easy; highly intuitive.

Designed for ease of use with a straightforward, veteran-friendly interface.

Prevents pitfalls that lead to frustration, confusion, or delays during the claims process.



# Prototype Testing of Some **100** Veterans Produces **86%** Success Rate on First-Time Claims

PROOF OF  
CONCEPT

## Sampling of Test Users' Results:

| Veteran ID | Age | Service Branch | Years of Service | Primary Disability     | Secondary Disability | Approved on First Attempt |
|------------|-----|----------------|------------------|------------------------|----------------------|---------------------------|
| VET-1      | 34  | Army           | 10               | Tinnitus               | Migraines            | Yes                       |
| VET-2      | 45  | Navy           | 15               | Hearing Loss           | Anxiety              | No                        |
| VET-3      | 38  | Marines        | 8                | Knee Injury            |                      | Yes                       |
| VET-4      | 50  | Air Force      | 20               | Back Pain              | Hip Pain             | Yes                       |
| VET-5      | 42  | Army           | 12               | Traumatic Brain Injury | Depression           | Yes                       |
| VET-6      | 30  | Navy           | 6                | Sleep Apnea            |                      | Yes                       |
| VET-7      | 47  | Air Force      | 18               | Anxiety                |                      | No                        |
| VET-8      | 53  | Marines        | 22               | Shoulder Injury        |                      | Yes                       |
| VET-9      | 39  | Army           | 7                | Chronic Fatigue        | Depression           | Yes                       |
| VET-10     | 44  | Navy           | 14               | Migraines              | Tinnitus             | Yes                       |



| Feature                       | Vet Mentor AI       | Vet Claims AI       | Claims Hero         | Disability Chat     |
|-------------------------------|---------------------|---------------------|---------------------|---------------------|
| AI Powered Claims             | ✓ Yes               | ✓ Yes               | ✓ Yes               | ✓ Yes               |
| C&P Exam Simulation           | ✓ Yes               | ✓ No                | ✓ No                | ✓ No                |
| Suicidal Ideation Detection   | ✓ Yes               | ✓ No                | ✓ No                | ✓ No                |
| Virtual VSO                   | ✓ Yes               | ✓ No                | ✓ No                | ✓ No                |
| Lifetime Access               | ✓ Yes               | ✓ No                | ✓ No                | ✓ No                |
| Service Lifecycle Integration | ✓ Yes               | ✓ Yes               | ✓ Yes               | ✓ No                |
| Pricing                       | <b>\$149./\$99.</b> | <b>\$350. claim</b> | <b>\$550. claim</b> | <b>\$350 access</b> |
| AI Claim Optimizer            | ✓ Yes               | ✓ No                | ✓ No                | ✓ No                |
| Claims Success Tracker        | ✓ Yes               | ✓ No                | ✓ No                | ✓ No                |